



**Mental Health & Criminal Justice  
Research Center**

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# **Massachusetts Association for Mental Health**

**Pediatric Behavioral Health Urgent Care Pilot Grant  
Learning Community Meeting**

**Grant Evaluation Presentation – November 3, 2022**

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# Presentation Flow

- Purpose of the evaluation (the why)
- What kind of evaluation? (the how)
- Evaluation process overview and first steps
- Group conversation around outcome measures
  - What data are already collected?
  - Where are the data challenges?
  - What support do you/the school need to provide the data?

# Purpose of The Evaluation

- Evaluations show change from programs and interventions.
- This evaluation data can be used to –
  - Compare outcomes before and after implementation.
  - Establish that a program works to achieve outcomes.
  - Identify challenges to implementation and solutions for improvement.
  - Support health equity.
  - Support replication, expansion, growth, and sustainability!

# What Kind of Evaluation?

- Outcome evaluation – numbers, data
  - Evaluator receives the data from the pilot sites
  - Document change at the school-level
- Process evaluation – interviews
  - Evaluator “collects” the data directly from the grantee staff
  - Document challenges, solutions, lessons learned in implementation
  - Inform best practices
- These will happen concurrently.

# Evaluation Process Overview

## Phase 1 – Develop the evaluation outcome framework

- Establish the specific outcomes measures, including ---
  - Align where possible – across sites, with DESE requirements, with other existing data collections
  - Define the indicators as needed (ex: family satisfaction)
  - What data are available??
  - Conversations with each pilot site and MAMH
- Establish data collections roles/processes at each site

# Evaluation process overview

## Phase 2 – Outcome data collection and analysis

- Grantees will work with their school partners to collect and receive the data (i.e., list of suspensions) → provide those data to Evaluator
- Grantees will collect their own internal data (i.e., referrals) → provide those data to Evaluator
- Evaluator to provide technical assistance to the grantees

# Outcome Measures

Outcome Measure	Grantee					
	A	B	C	D	E	Total
1. Calls from School to Mobile Crisis Teams	*	*	Yes	Yes	Yes	3/5
2. ED Utilization for BH Issues	Yes	*	!!	Yes	Yes	3/5
3. BH-Related Hospitalizations	Yes	Yes	!!	Yes	Yes	4/5
4. School Absences related to BH Issues	*	!!	*	*	*	0
5. Use of School Police Officers	N/A	Yes	!!	Yes	*	2/4
6. 911 Calls at School Partner Location	Yes	Yes	*!	Yes	*	3/5
7. Student/Family Report of Helpfulness	*	*!	Yes	Yes	*	2/5
8. School Suspensions and Expulsions	Yes	Yes	*	Yes	Yes	4/5

**Key:**

Yes - Currently track

!! - Partially track

\* - Will track

\*! – Will try to track



# Discussion

Outcome Measure	Grantee					
	A	B	C	D	E	Total
1. Calls from School to Mobile Crisis Teams	*	*	Yes	Yes	Yes	3/5
2. ED Utilization for BH Issues	Yes	*	!!	Yes	Yes	3/5
3. BH-Related Hospitalizations	Yes	Yes	!!	Yes	Yes	4/5
4. School Absences related to BH Issues	*	!!	*	*	*	0
5. Use of School Police Officers	N/A	Yes	!!	Yes	*	2/4
6. 911 Calls at School Partner Location	Yes	Yes	*!	Yes	*	3/5
7. Student/Family Report of Helpfulness	*	*!	Yes	Yes	*	2/5
8. School Suspensions and Expulsions	Yes	Yes	*	Yes	Yes	4/5

What will be the most challenging outcome to define?

What will be the most challenging data to collect?

What support do you need to provide the data?